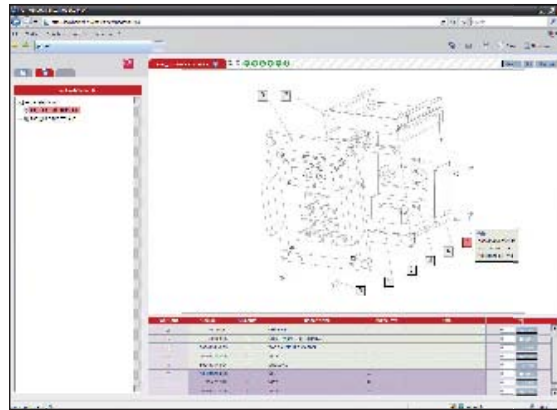# NOVAEVO+ IPC: your solution for spare parts management

NOVAEVO+ IPC (Illustrated Part list Catalog) helps you to create, manage and publish spare parts catalogs in either digital or print form. It is the ideal solution for manufacturing firms that need to manage the production, cataloging, storage and distribution of the spare parts needed in the maintenance of their various products.

Spare parts: a business to be developed

Manufacturing firms today are faced with the challenges resulting from the increasing importance of post-sale activities, such as maintenance services and spare parts distribution. It is estimated that spare parts currently account for between 20% and 30% of the total business volumes of a company that produces and distributes relatively complex products. As such, spare parts management is particularly interesting in that it can be a real opportunity for revenue growth. Many manufacturers develop strategies aimed at increasing sales by extending the duration of the maintenance cycle. Effective spare parts management can, therefore, be a key to success with customers, in that they will appreciate the service improvements in terms of both response times and the simplification of the related provisioning process.
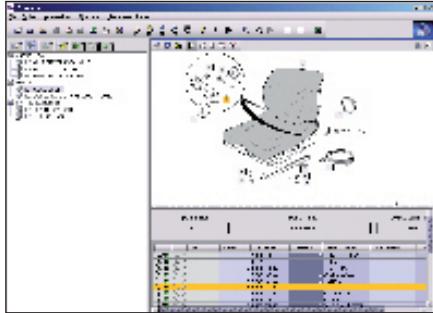
NOVAEVO+ IPC

NOVAEVO+ IPC is designed for manufacturers that need to manage large quantities of spare parts over a fairly long life cycle. This solution enables you to create, publish and update illustrated spare parts catalogs simply and effectively. The result is greater efficiency in the management of post-sale and technical assistance.

NOVAEVO+ IPC simplifies the dissemination of information as your products change. Through a process of controlling modifications and the introduction of new nomenclature codes (integrated with the product configurations), you can manage the process of updating illustrated spare parts catalogs simply and instantaneously, thereby reducing post-sale support costs, as well as the costs of managing a sales network.

NOVAEVO+ IPC enables you to associate financial and technical data from ERP systems and graphical data (diagrams, construction tables, photos, images, etc.) from the technical offices in order to create, publish (in multiple formats) and maintain illustrated spare parts catalogs. It is a powerful tool in centralizing all product information (during the sales and post-sale support cycles) in a Common Source Database, thereby avoiding redundancy and ensuring data integrity and consistency.

Agility in post-sale services
Having "EASY" access to up-to-date data helps to reduce the costs of post-sale services, while also ensuring the consistency of the nomenclature codes associated with the various articles. Easy access to the detailed spare parts data also significantly reduces the need for specialist personnel and the time it takes to create a post-sale support network.

Automate order management
Integrated with management systems, NOVAEVO+ IPC enables you to automate the order management process and the availability of all of the various spare parts. Orders can be managed both online through your company's portal or offline by distributing interactive CD-ROMs.

Manage technical support services
NOVAEVO+ IPC enables your support networks to access spare parts information by using a notebook or tablet PC.

Import configuration data
NOVAEVO+ IPC AUTHOR enables you to import tables (diagrams/figures/photos) from a CAD/PDM/PLM system in order to create "hot spots" (references) to the rows of the product configuration tables.
NOVAEVO+ IPC AUTHOR also allows you to associate the content of the product configuration tables with the technical specifications (if applicable) and with the figure to which it refers. In this way, you can link the hot spots of the figures with their respective nomenclature codes.
NOVAEVO+ IPC AUTHOR enables you to publish a digital catalog in a variety of forms, such as on the web, on a PC or CD-ROM, or in a PDF document for printing. You can also

choose the how you want to publish the catalog and its revisions.

NOVAEVO+ IPC STANDALONE VIEWER enables you to view the illustrated spare parts catalog on a computer or tablet PC. The published catalog can be distributed on disc (CD-ROM or DVD) or pre-installed on a computer.

NOVAEVO+ IPC WEB VIEWER enables you to view the illustrated spare parts catalog online. With NOVAEVO+ IPC, your customers have access to a web application that automatically creates a site where all catalogs are published and which manages user access.

Increased efficiency and efficacy
- Simplified update management
- Distribution of information
- Data consistency
- Increased post-sale service quality

Reduced catalog management costs
- editing costs
- layout time
- publication and distribution time

Fewer errors in order management
- up-to-date catalogs
- up-to-date price list
- fewer manual tasks
- customer satisfaction